



Cancellation Policy

- Illnesses and emergencies cannot be predicted; *therefore please cancel therapy sessions at least 4 hours in advance to avoid fees if your child is ill and/or if you have an unprecedented emergency.* Clients must be symptom free (fever, vomiting) for at least 24 hours before therapy is rescheduled.
- If you need to cancel for a reason other than an illness or emergency, please provide at least 24 hours of notice.
- If you are going to be late for a session, please call or text to let your therapist know. In this event, sessions will end at the regularly scheduled time.
- Sessions that have not been cancelled beforehand will be billed at full rate (\$120.00).
- Should you miss 3 sessions or more without giving adequate notice, you will kindly be discharged from Voz Speech Therapy, LLC services due to an extensive waitlist for therapy.
- Should there be a report of inclement weather in the area, making it unsafe to travel, the therapist will reschedule the therapy session at her earliest convenience.

Signature

Date